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Metro Service Hours Reduced Starting Monday, October 12, 2020 Due to COVID-19

Kalamazoo, MI – Metro’s fixed route buses will begin reduced service starting Monday, October 12 due to a staff shortage as a result of COVID-19 related reasons. The service reductions will begin at 6:15 a.m. Monday with most routes ending by 6:15 p.m.

“The health and safety of our staff as well as the public is important to Metro. Reducing service is something we as an organization didn’t want to see occur again since our reduction in service in the spring but with the number of staff not being able to work at this time, we must take steps to create a stable transit system that passengers can rely on until our staff is back on the job,” stated Sean McBride, Executive Director for Metro. “We appreciate the public’s patience while we work through this reduced schedule and plan to have service times and days back to pre-COVID levels as fast as we can while being mindful of the impacts COVID has in our community.”

The fixed route buses will operate hourly from 6:15 am to 6:15 pm Monday through Saturday. No buses will be operating on Sunday until further notice. Schedules are available online at kmetro.com, on Facebook (under Metro Transit) and at the Transportation Center downtown. Route 12-Duke will not be in operation during this time.

Metro Connect will operate 6:00 am to 12:15 am Monday through Friday, 6:00 am to 10:15 pm Saturday and Sunday 8:00 am to 6:00 pm. Rides can be scheduled up to seven days in advance by call (269) 350-2970.

Riders must continue to wear a mask that covers their nose and mouth and use hand sanitizer when boarding. Rear door boarding and no fare to ride continues until a future date to be determined. Buses will also have limited seating so riders should plan trips accordingly and ride when necessary. All buses in the fleet are sanitized nightly.

Metro stopped service from April 2 to May 18 at the peak of COVID-19 cases in the Kalamazoo area for all 19 routes. Serviced resumed May 18, with additional hours added, including Sundays, on June 8. A date ending the current reduction of service has not been determined at this time. Metro will provide updates to the community through their website and social media outlets. Updates will also be posted on buses and in shelters around the community.

Route 9 Gull Effective Oct 12, 2020

Outbound Leaves Burdick Bay 12	Outbound Arrives Borgess Medical	Outbound Arrives Nazareth Center	Outbound Arrives Meijer	Outbound Arrives Wal-Mart	Inbound Arrives Nazareth Center	Inbound Arrives Borgess Medical	Inbound Arrives Burdick Bay 12
6:15a	6:20a	6:26a	6:36a	6:45a	6:50a	6:57a	7:08a
7:15a	7:20a	7:26a	7:36a	7:45a	7:50a	7:57a	8:08a
8:15a	8:20a	8:26a	8:36a	8:45a	8:50a	8:57a	9:08a
9:15a	9:20a	9:26a	9:36a	9:45a	9:50a	9:57a	10:08a
10:15a	10:20a	10:26a	10:36a	10:45a	10:50a	10:57a	11:08a
11:15a	11:20a	11:26a	11:36a	11:45a	11:50a	11:57a	12:08p
12:15p	12:20p	12:26p	12:36p	12:45p	12:50p	12:57p	1:08p
1:15p	1:20p	1:26p	1:36p	1:45p	1:50p	1:57p	2:08p
2:15p	2:20p	2:26p	2:36p	2:45p	2:50p	2:57p	3:08p
3:15p	3:20p	3:26p	3:36p	3:45p	3:50p	3:57p	4:08p
4:15p	4:20p	4:26p	4:36p	4:45p	4:50p	4:57p	5:08p
5:15p	5:20p	5:26p	5:36p	5:45p	5:50p	5:57p	6:08p

Monday-Saturday Effective Oct 12, 2020

NO SUNDAY BUS SERVICE



Route 10 Comstock Effective Oct 12, 2020

Outbound Leaves Burdick Bay 19	Outbound Arrives Mayors' Riverfront Park	Outbound Arrives Comstock and Sprinkle	Inbound Arrives Meijer	Inbound Arrives Comstock and Sprinkle	Inbound Arrives Mayors' Riverfront Park	Inbound Arrives Burdick Bay 19
6:15a	6:18a	6:28a	6:42a	6:52a	7:02a	7:08a
7:15a	7:18a	7:28a	7:42a	7:52a	8:02a	8:08a
8:15a	8:18a	8:28a	8:42a	8:52a	9:02a	9:08a
9:15a	9:18a	9:28a	9:42a	9:52a	10:02a	10:08a
10:15a	10:18a	10:28a	10:42a	10:52a	11:02a	11:08a
11:15a	11:18a	11:28a	11:42a	11:52a	12:02p	12:08p
12:15p	12:18p	12:28p	12:42p	12:52p	1:02p	1:08p
1:15p	1:18p	1:28p	1:42p	1:52p	2:02p	2:08p
2:15p	2:18p	2:28p	2:42p	2:52p	3:02p	3:08p
3:15p	3:18p	3:28p	3:42p	3:52p	4:02p	4:08p
4:15p	4:18p	4:28p	4:42p	4:52p	5:02p	5:08p
5:15p	5:18p	5:28p	5:42p	5:52p	6:02p	6:08p

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